## UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO. : 7,162,015 B1 Page 1 of 2

APPLICATION NO.: 09/737098
DATED: January 9, 2007
INVENTOR(S): Kanu Patel

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

On the title page, in field (57), under "Abstract", in column 2, line 6, after "includes" delete "a".

On the title page, in field (57), under "Abstract", in column 2, line 18, after "request," change "search" to --searches--.

Column 1, line 48, after "Young," delete "Smith,".

Column 2, line 13, after "to" insert --the--.

Column 2, line 23, before "same" insert --the--.

Column 5, line 1, after "callers" change "assess" to --access--.

Column 5, line 8, after "provided" insert --to--.

Column 6, line 21, after "by" insert --the--.

Column 6, line 47, before "the" change "want" to --wants--.

Column 6, line 55, before "will" change "respond" to --response--.

Column 8, line 11, after "and" change "4C." to --"C."--.

Column 8, line 21, before "create" change "method" to --methods--.

Column 8, line 23, after "has" insert --a--.

Column 8, line 29, after "for" change "greater" to --more--.

Column 8, line(s) 34-35, after "preferred" change "embodiment" to --embodiments--.

Column 8, line 58, in claim 1, before "gateway" insert --a--.

Column 8, line 66, in claim 1, after "of" change "moderns" to --modems--.

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Column 9, line 33, in claim 7, after "handler" change "an" to --and--.

Column 9, line 40, in claim 7, after "of" change "moderns" to --modems--.

Column 10, line 42, in claim 15, before "gateway" insert --a--.

Column 10, line 50, in claim 15, before "plurality" insert --a--.

Signed and Sealed this

Eighteenth Day of August, 2009

Varid J. Kappos

David J. Kappos

Director of the United States Patent and Trademark Office